



Q. Will the Donuts arrive fresh or frozen?

A. The Donuts will be fresh not frozen, baked fresh overnight.

Q. How will the Donuts be packaged?

A. All Donuts will be packed by the night minions, into a hinged donut tray, then placed into a carton for bulk transportation.

Q. Where do you source your ingredients?

A. Our eggs, dairy, milk and flour are from local suppliers.

Q. Do the Donuts contain egg, dairy, wheat, gluten, nuts?

A. All Donuts contain gluten, wheat and dairy and are produced in premises where nuts and eggs are present.

Ingredients: Flour, soy flour, Sugar, canola oil, Cinnamon, baking soda, baking powder, Butter, emulsifier, Water

*Cinnamon – coated with cinnamon sugar / Donut holes – coated with icing sugar

*Iced – icing sugar, butter, water, thickening agent, flavour + sweets (if relevant)

Q. What if we are short or have too many Donut packs delivered?

A. Please **DOUBLE / TRIPLE check your Donut fundraising orders** as we will not accept any swaps or returns on Donuts. You can contact us on the day to discuss any issues you may have.

Q. How do I maximise sales for all of our members?

A. On the order forms that all your members have going out, make a minimum of 20-30 packs per order form to be sold, or offer a small prize for the member that sells the most.

Q. Is there a minimum order required?

A. Yes, minimum is 70 packs. This could be incorporated into a target for sales. I.e. split that 70 between all member ensuring you reach a target.

Q. How does payment work?

A. Once we receive your order, we will process, raise an invoice and email through to yourselves, upon which you pay prior to your delivery/collection date.

Q. Can our order be delivered?

A. For orders over \$600 we can deliver the goods to your organisation for free within inner Christchurch - and a small fee for delivery to rural areas. Or you may collect from our café @ 142 Beach Road, Christchurch.

